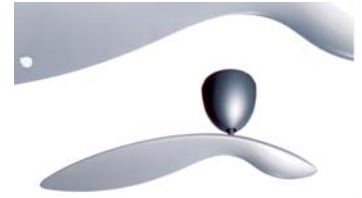


Fan Facts



Fan care and warranty information

Special points of interest:

- Fan Care
- Warranty Contacts
- Trouble Shooting Chart
- Wobbling Fans
- Fan Lights
- Noises
- Facts

N.B. All ceiling sweep fans must be installed using a qualified electrician.

Only use the fan controllers supplied with the fan.

Compact fluorescent lamps (CFL's or "energy saving lamps") are not compatible with some fan remote controls, please ask our staff before using these appliances with your fan.

Warranty will be voided should the above noted items are not complied with.

LIGHT SPOT
29 Anzac Highway,
KESWICK, S.A. 5035
p: 08 8293 1050
f: 08 8293 8988

WOBBLE & SPEED

Ceiling fans tend to move during operation due to the fact they are not generally rigidly mounted – if they were they could generate excessive ceiling vibration and stress on their mountings. Movement of a couple of centimeters is quite acceptable and does not suggest the fan will fall down. Ceiling fans are mounted very securely on steel brackets with rubber cushioning or with ball joints to allow free movement.

Please note that all ceiling fans are not the same, even in the same model some may move or rotate more or less than others. This is normal. Should the fan have excessive wobble ensure that the tip of the blade is cutting the air at the same point. This can be corrected by measuring

the distance from the ceiling to the tip of each blade then correcting the difference by adjusting the blade holder/blade, up or down.

BUMPS IN THE NIGHT

This is the biggest cause for service calls which are outside the manufacturer's warranty. If a fan has a fault it will be noticeable at all times. Naturally when everything is quiet at night you will be more inclined to hear small noises which may not be noticeable at other times. Even slight power fluctuations, and mains frequency signals superimposed in your electricity supply for off-peak hot water control may cause a change in fan motor noise. This is normal. Non-specific speed controls could damage your fan and cause it to be noisy. And use of these controls will void the warranty.

REVERSING

Reversing the fan in the winter can achieve a 15% or more saving in heating bills by distributing the warm air trapped in the top half of the room, down to the bottom half, giving an even temperature throughout the room. The heating thermostat will detect the warmer room and slow the rate of heating giving a saving of power.

Tip

- * Always start your fan on high speed & adjust.

Not covered by Warranty

NORMAL WEAR & TEAR

Threaded components working slightly loose or blade carriers even slightly bent due to vigorous cleaning or bumping can cause extra wobble and noise. This is not covered under warranty – but a little care and maintenance can reduce or prevent this problem.

INSTALLATION

Where a fan has not been installed by a qualified Electrician – there will be no Warranty.

Warranty is limited to replacement of the components of the fan. Warranty does not extend to repainting the fan or components or supplying paint.

FAN LIGHTS

Light Spot carries a huge range of Fan Lights. Fan Warranty will cover the light where it is manufactured by that fan maker. If faulty other makes will need to be demounted by you and returned to us for exchange or repair. In this case demounting & reinstallation is not covered.

OWNER'S TROUBLE SHOOTING CHECKLIST

N.B:
This fan has an IN HOUSE warranty to save you time, money & effort.

So, DO NOT return the fan to the retail outlet, or to the importer.

N.B.
 If your electrician is having problems with installation, ring the appropriate service agent while he is there, they may be able to help.

The following information will be required by the Service Agent.

- ⇒ Model of Fan.
- ⇒ Date of purchase.
- ⇒ Proof of purchase.
- ⇒ Electricians name
 - address
 - compliance form.
- ⇒ Description of fault.

- All electric motors, fans included make some noise and may feel hot if touched – this is not a fault.
- Some fans wobble more than others – even in the same model.
- Fan lights can rattle – make sure all screws are tightened properly.
- Fan wall controllers can make a slight buzz and get warm – especially on lower settings.

1 Fan will not start.	<ul style="list-style-type: none"> • Fuse circuit breaker blown. • Reversing switch neither up or down. • Speed controller not in correct position. • Loose power line connections to the fan. 	<ul style="list-style-type: none"> • Check main and branch circuit fuses or circuit breakers. • Push switch fully one way or other. • Check speed controller's position. • You must get your electrician
2 Fan wobbles.	<ul style="list-style-type: none"> • Fan blades not horizontal to ceiling. • Blade screws are loose. 	<ul style="list-style-type: none"> • Measure from ceiling to tip of blades, then rotate fan so all 4 blades are checked for equal height from ceiling. (Note: adjustments may be made by slight pressure up or down on blade holders). • Make sure all screws are tightened.
3 Fan sounds noisy.	<ul style="list-style-type: none"> • Light kit loose or rattling. • Loose fan blade screws. • Fan not secured against ceiling. • Incorrect speed controller. 	<ul style="list-style-type: none"> • All screws to be finger tight & glass can be cushioned by adding silicone. • Re-tighten but do not over-tighten. • Re-tighten all screws in the hanging bracket. • Change the controller to the one supplied.
4 Mechanical noise.	<ul style="list-style-type: none"> • Allow at least 8 hours settling in period. 	<ul style="list-style-type: none"> • Run the fan in., <i>using the 2nd speed</i>

WARRANTY CLAIMS:

These fans have an "IN HOUSE" warranty. In case of a fan having missing or damaged parts or after allowing a settling in period of (2 weeks) and you find the fan is still being excessively noisy or not working properly, RING the appropriate service line listed below.

FANS OUTSIDE:

Fans with plated (brass, satin chrome, antique brass) finishes and /or with wooden blades are not suitable for exterior use and are not recommended by Light Spot, as the resultant corrosion and warped blades are not covered by warranty. There are specific models for use outside, please ask our staff about these.

SERVICE AGENTS

LIGHT SPOT
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 f: 08 8293 8988

OMEGA FANS	Contact service on	1300 361 363	Between 9am & 5.00 pm
MARTEC	Contact service on	1300 730 064	Between 8am & 4.30 pm
HUNTER PACIFIC	Contact service on	1300 360 280	Between 8am & 4.30 pm
HUNTER	Contact service on	1300 438 527 37	Between 9am & 4.30 pm
VENTAIR	Contact service on	08 8182 6666	Between 9am & 4.30 pm